

Receipt

Attorney Docket No.: K-299

PATENT APPLICATION

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In the Application of

Sang Kap PARK, Young Pyo BAE, Jeong Yeol PARK, Jeong Ha KIM, Seong Nam AN, Sung Guen KANG, Min Sook HAN, Pan Ju KIM, Chang Won KANG, Hee Chul KWAK, Yoon Woo CHOI, Yeong Seok JO, Sun Joo KIM and Jin Seok OH

Application No.: 09/893,688

Confirm. No.: 4954

Filed: June 29, 2001

For: CUSTOMER RELATIONSHIP MANAGEMENT SYSTEM AND  
OPERATION METHOD THEREOF

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Sir:

A corrected filing receipt is hereby requested in view of the errors which appear in the original. For the convenience of the Patent and Trademark Office, attached is a photocopy of the original receipt on which the errors have been noted in red.

It is believed that no fee is due. However, please credit or debit Deposit Account No. 16-0607 as necessary to effect entry of the attached corrections.

Respectfully submitted,  
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APPLICATION NUMBER	FILING DATE	GRP ART UNIT	FIL FEE REC'D	ATTY. DOCKET NO	DRAWINGS	TOT CLAIMS	IND CLAIMS
09/893,688	06/29/2001	2171	1634	K-299	27	58	6

CONFIRMATION NO. 4954

## FILING RECEIPT



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Date Mailed: 08/20/2001

Receipt is acknowledged of this nonprovisional Patent Application. It will be considered in its order and you will be notified as to the results of the examination. Be sure to provide the U.S. APPLICATION NUMBER, FILING DATE, NAME OF APPLICANT, and TITLE OF INVENTION when inquiring about this application. Fees transmitted by check or draft are subject to collection. Please verify the accuracy of the data presented on this receipt. If an error is noted on this Filing Receipt, please write to the Office of Initial Patent Examination's Customer Service Center. Please provide a copy of this Filing Receipt with the changes noted thereon. If you received a "Notice to File Missing Parts" for this application, please submit any corrections to this Filing Receipt with your reply to the Notice. When the USPTO processes the reply to the Notice, the USPTO will generate another Filing Receipt incorporating the requested corrections (if appropriate).

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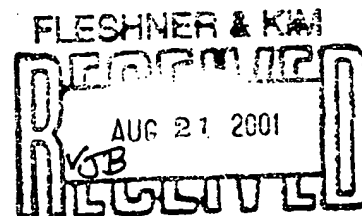
## Assignment For Published Patent Application

LG Electronics Inc.;

## Domestic Priority data as claimed by applicant

## Foreign Applications

REPUBLIC OF KOREA 37254/2000 06/30/2000  
REPUBLIC OF KOREA 69916/2000 11/23/2000  
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**Early Publication Request:** No

**Title**

Customer relationship management system and operation method thereof

**Preliminary Class**

707

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**Data entry by :** DUONG, MICHAEL

**Team :** OIPE

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